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19<sup>th</sup> November 2008  
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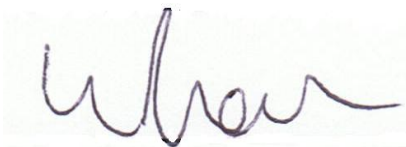
To Whom it may concern,

Andrew Johnson worked as my deputy between 2000 and 2005 at Ampleforth Abbey & College, when I was the Systems Manager. At the time, the Systems Department had a responsibility to support and maintain almost 1,000 users utilising 450+ PC's, along with the associated server / network infrastructure. The environment presented many challenges, not least of which was the range of support requirements; From dealing with the complex demands of the Accounts team, to assisting senior monks with limited technical abilities.

I always found Andrew to be reliable and hard-working, and a calm head when under pressure. During his time at Ampleforth, his technical skills showed to be at a high level but, more importantly, his logical approach to problem-solving allowed him to tackle the toughest issues head on. Although the bulk of the work he did was in the vein of a Systems Admin and Support Engineer, it was clear he had a flair for development work – both in web work and with applications required for the organisation's intranet.

His organisational skills also rate a mention, particularly as this trait is lacking in many IT professionals I have worked with. I would have no hesitation in recommending Andrew for any future opportunity that may come his way, and would be happy to answer any questions that may arise during the recruitment process.

Yours,

A handwritten signature in blue ink, appearing to read 'W Moore', is centered on a light-colored rectangular background.

Wayne Moore